

EAI 3.0 - Application Maintenance Services Report						
Issue #	Issue Description	Date Started	Date Completed	Impact	Progress/Resolution	Effort
100	eServicing					
101	Support for eServicing.	11-Apr-02	12-Apr-02	None.	Supported eServicing with MQ and DI configuration on the HP production server. Configured the DLSS production system to "talk" to the eServicing machine.	6 hours
102	Support for eServicing.	17-Apr-02	17-Apr-02	None.	Fixed DI script on HP eServicing box.	1 hour
103	Support for eServicing.	26-Apr-02	26-Apr-02	None.	Testing on DLSS Production.	1 hour
200	DLSS					
201	Messages destined to DLSS production are not being transferred. This is only true for systems outside of the Rockville LAN.	17-Apr-02	18-Apr-02	File transfer from EAI bus to DLSS will not work.	Problem fixed. Problem was due to the DNS entry on DLSS being overwritten. Jan Willard corrected the problem and is looking into why the DNS entry was overwritten.	16 hours
202	Testing between DLSS and COD.	17-Apr-02	18-Apr-02	None	Testing interrupted due to DNS issues.	3 hours
203	Script needed for DLSS test environment when the machine is upgraded to MQ 5.1.	18-Apr-02	18-Apr-02	None	Created script file sent to Jan Willard.	1 hour
204	Answer MQSeries questions.	19-Apr-02	19-Apr-02	None	Responded to email with MQSeries questions.	1 hour
205	Support of MQSeries upgrade on CRDEV2.	25-Apr-02	25-Apr-02		Installation procedure would not accept destination directory. We ended up backing out the upgrade until further testing can be done.	8.5 hours
206	Data Integrator FTF Script problem - Bob Sutton.	30-Apr-02	30-Apr-02	None	Logical created on system for script.	2 hours
300	SAIG					
301	Adapters had to be modified and re-tested to support additional SAIG requirements.	03-Apr-02	05-Apr-02	None.	Required re-testing for Unit test and performance test phases.	16 hours
302	Redesigned COD-SAIG reports interface.	April	April	Required re-testing.	Complete.	24 hours
400	COD-EAI Interface					
401	COD-EAI Interface modified to remove automatic SAIG updates to allow for manual verification of data to be sent to schools.	28-Apr-02	Ongoing	EAI Adapters to SAIG have to be run manually.	Modification pending.	60 hours
500	Production Support					
501	Verify CPS and NSLDS production queue manager configuration.	01-Apr-02	01-Apr-02	Pre-requisite for COD production implementation	Several MQ Objects not defined; review with CSC.	8 hrs
502	Verify LoWeb/SAIG/PEPS production queue manager configuration.	03-Apr-02	04-Apr-02	Pre-requisite for COD production implementation	Production readiness testing.	16 hrs
503	LoWeb (EDS) support - EAI knowledge transfer.	04-Apr-02	05-Apr-02	None	Operational review of LoWeb/EAI interfaces support procedures.	12 hrs
504	COD EAI Custom Software Promotion to Production.	06-Apr-02	29-Apr-02	None	Operational readiness for COD interfaces.	30 hrs